



## RISK ASSESSMENT - COMMUNITY ENVIRONMENT-COVID-19 (CORONAVIRUS)

<b>Title</b>	Working out in the community during coronavirus pandemic period		
<b>Assessor's name</b>	Karen Marshall	<b>Locations</b>	Community
<b>Date Devised</b>	27/03/2020	<b>Quarterly Review period or when needed Dates</b>	03/05 03/06 05/07 03/08 08/09 05/10 04/11 08/01/2021 08/02/21 06/05/21

### Description

Care staff whom are not required to self-isolate and are critical for business and operational continuity and regulatory requirements will continue to provide care services in the community. This assessment considers the risks for those working in the community whilst complying with control measures that have been set out in government guidelines.

The main symptoms of coronavirus (COVID-19) are:

a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)

a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)

a loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

### Compliance

- The following controls are to be complied with by all personnel working as carers for ERA Healthcare.
- Registered Managers to protect your staff, you should remind staff on a regular basis to only work if they are well and no one in their household is self-isolating.

Risk	Person in danger	Level of risk	Control measures in place to reduce risk	Risk outcome
Spreading virus due to contact with infected person or touching affected surface	Staff Service Users Visitors	High	<ul style="list-style-type: none"> <li>➤ All staff to complete their COVID19 online training on social care tv</li> <li>➤ All staff to be up to date with their Infection Control training and to ensure this knowledge is used. Staff are aware of good hand hygiene - washed with soap and water for at least 20 seconds and dried with paper towels. Paper towel should then be used to turn off the water and to open the door. If there is no access to hand washing facilities care staff are to use provided portable personal hand sanitiser. <a href="https://www.westsussex.gov.uk/media/14061/handwashing-poster-landscape-and-portrait.pdf">https://www.westsussex.gov.uk/media/14061/handwashing-poster-landscape-and-portrait.pdf</a></li> <li>➤ To ensure appropriate hand washing is possible and to maintain good infection control, staff are to wear short sleeves when providing care which means no long sleeve tops are to be worn under work tunics. If you are cold you are provided with a fleece which is easy to remove to enable appropriate washing.</li> <li>➤ Staff are reminded that they shouldn't touch their eyes, mouth or nose with their hands, especially after coughing or sneezing. When coughing/sneezing use a tissue and then dispose of it safely and then wash hands if they can, if not use personal hand sanitisers.</li> <li>➤ Staff are to follow the governments recommended use of PPE: Fluid repellent type IIR surgical facemask, gloves, aprons and eye protection either a visor or goggles (visors are subject to risk assessment of an individual) (prescription glasses are not eye protection) when in direct contact with service users.</li> <li>➤ Procedures of barrier nursing are in place, and information on correct PPE has been provided to each staff member and uploaded to your own personal login on the ERA website as well as giving regular copies of the pictorial advice.</li> <li>➤ All used PPE needs to be doffed correctly. (Guidance from PHE has been given to all carers) <a href="http://www.gov.uk/government/publications/covid-19-how-to-work-safely-in-care-homes">www.gov.uk/government/publications/covid-19-how-to-work-safely-in-care-homes</a></li> <li>➤ You must also follow the current Public Health England (PHE) household guidance on cleaning and disposal of waste that could be infected with COVID-19. This guidance states that you must securely store the PPE waste in disposal rubbish bags. You must place these bags in another bag. You must tie this bag securely and keep it separate from other waste. This waste must be set aside for at least 72 hours before being put in the usual external household bin for non-recyclable waste.</li> <li>➤ An increased daily cleaning schedule should be in place that includes cleaning frequently touched areas/surfaces. To help avoid touching frequently touched areas like key safes/door handles ERA will provide you all with a non-touch device.</li> <li>➤ Cleaning should include Disinfectant as these can kill Coronavirus</li> <li>➤ Antibacterial/Disinfectant wipes will be provided if required</li> </ul>	Low
Staff being in direct contact with a service user who	Staff	High	<ul style="list-style-type: none"> <li>➤ Staff at all times are following the Public Health England PPE guide for community settings.</li> </ul>	Medium

tested positive for COVID			<ul style="list-style-type: none"> <li>➤ Fluid repellent type IIR surgical facemask</li> <li>➤ Gloves</li> <li>➤ Aprons</li> <li>➤ Eye protection, subject to risk assessment</li> <li>➤ Staff who have been notified through the NHS test and trace that they have had contact of a confirmed case of COVID-19 in the community they should follow any advice given to them which may include the need to self-isolate for 10 days and then inform their manager.</li> <li>➤ If a staff member was wearing correct PPE when in contact with a service user who tested positive, then their line manager must be informed, and a risk assessment to be completed to determine whether self-isolation is required</li> <li>➤ If a staff member was in a direct contact with a service user who tested positive, without appropriate PPE in place, management will contact the carer and get them to contact the NHS test and trace and follow advice given by them.</li> </ul>	
Staff displaying symptoms of COVID-19	Staff	High	<ul style="list-style-type: none"> <li>➤ Weekly testing (any day Thursday through to a Sunday) with PCR tests are completed to help identify any asymptomatic cases and symptomatic. Tests can be sent individually or be registered in the office. Results are sent to individuals and if positive staff will need to follow information given by NHS test and trace and stay at home and self-isolate.</li> <li>➤ Staff are to self-isolate for 10 days if they have any symptoms or have tested positive and seek advice from the NHS test and trace</li> <li>➤ Staff must report to their manager immediately if they have any symptoms or tested positive for COVID-19</li> <li>➤ Staff are aware that if someone in their household is displaying symptoms, they will have to self-isolate for 10 days</li> <li>➤ Staff returning to work after covid will not need to resume the weekly PCR tests for up to 90days</li> </ul>	Medium
Service user displaying symptoms of COVID-19	Staff Service users	High	<ul style="list-style-type: none"> <li>➤ Staff providing personal care or within 2 meters of someone whom is displaying symptoms i.e., person has a cough all staff will wear the following PPE <ul style="list-style-type: none"> <li>➤ Fluid repellent type IIR surgical facemask</li> <li>➤ Gloves</li> <li>➤ Aprons</li> <li>➤ Eye protection, visor or goggles</li> </ul> </li> <li>➤ Staff should refrain from touching people who have symptoms without gloves on</li> <li>➤ Wherever possible, designated staff will provide care to the service user with symptoms and number of staff dealing with the service user should be minimised</li> <li>➤ A record of staff providing care to the affected service user will be maintained</li> <li>➤ The room will be kept well ventilated</li> </ul>	Medium
Shortage of essential infection control supplies e.g., gloves, alcohol gel, masks	Service users Staff Visitors Contractors Volunteers	High	<ul style="list-style-type: none"> <li>➤ New suppliers will be ordered by each individual office</li> <li>➤ An inventory is maintained by each branch to ensure that stock levels are maintained and risk is pre-empted</li> <li>➤ All stock follows the PHE guidance and specification</li> <li>➤ All stock at present is being obtained from NHS PPE</li> </ul>	Low

### Risk Rating explained

Risk rating is to allow the organisation to prioritise 'actions to be taken' where control measures are considered to be inadequate.

Risk Ratings are often awarded a numerical value calculated from the following formula:

$$\text{SEVERITY} \times \text{LIKELIHOOD} = \text{RISK}$$

(SEVERITY of harm) (LIKELIHOOD of the specific harm occurring)

In our system Severity is given a value from 1 to 3 and Likelihood is also given a value from 1 to 3

		SEVERITY		
		1	2	3
LIKELIHOOD	1	LOW 1	LOW 2	MEDIUM 3
	2	LOW 2	MEDIUM 4	HIGH 6
	3	MEDIUM 3	HIGH 6	HIGH 9

- Risk is categorised as LOW: Monitor on a monthly basis to ensure risk is still categorised as low
- Risk has been categorised as MEDIUM: Begin to plan your action to reduce the risk immediately
- Risk has been categorised as HIGH: Immediate action required to reduce the risk